

Employer Feedback Form

To be completed by employers every six months.

MAXIMA aim to continuously improve services, ensure compliance with the VET Quality Framework and improve the facilities offered to all clients/learners. As one of our valued clients, your feedback is an important part of our continuous improvement process. **Thank you for taking the time to provide your feedback.**

Business Name: (optional)			
Contact Name: (optional)		Contact Phone: (optional)	
Trainer Name:			
Course Name:			

Please provide your feedback regarding the following:		Strongly disagree	Disagree	Agree	Strongly agree
1	The trainer/s are effective in their teaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	The trainer/s have good knowledge and experience of our industry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	The trainer/s are able to relate and customise material to our workplace	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	The trainer/s keep us updated across all aspects of the learning and assessment process	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5	Assessments are based on realistic activities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6	The way employees are assessed is a fair test of their skills and knowledge	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7	The training provider gave appropriate recognition of existing knowledge and skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8	The assessment was at an appropriate standard	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
9	The training focuses on relevant skills	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
10	The training has a good mix of theory and practice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
11	The training reflects current practice.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
12	The training is effectively integrated into our organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
13	Up-to-date equipment, facilities and materials are used	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
14	The training resources are appropriate for the learner needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
15	Training resources and equipment are in good condition	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
16	The training provider developed a customised program for our organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
17	The training provider is flexible enough to meet our needs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
18	The training provider dealt satisfactorily with any issues or complaints	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
19	The training provider provides good support for workplace training and assessment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
20	The training provider clearly explained what was expected from our organisation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

21. What recommendations for improvement do you have?	
22. What are the best aspects of the training?	
23. Other comments	

Office Use Only		Date:	Initials:
	Reviewed and added to Evaluation Feedback Summary		

**PLEASE POST COMPLETED FORM TO
147 William Street, Beverley SA 5009
OR EMAIL TO
training@maxima.com.au**

